

How to Add an Email Address to your Safe Senders' List

An increasing number of e-mail clients (Outlook, AOL, Hotmail, etc.) are including spam blockers

that can affect delivery and display of some e-mail messages. This means that sometimes desired e-mails sent by Flame Boss might not reach you.

Apple Mail

- Add the email address to your address book.
- In Training mode, emails will arrive in the INBOX highlighted in brown. In Automatic mode, junk emails will arrive in the Junk box. To add an email that arrived in the JUNK folder, highlight the email message.
- Choose Message > Mark > As Not Junk Mail

AOL

For AOL version 9.0: You can ensure that valued e-mail is delivered to your Inbox by adding the sending address to your "People I Know" list.

- Open the last email you received from Flame Boss.
- Click the Add Address button (over on the right) to add that sender to your "People I Know" list.

Alternatively, you can simply send an e-mail to cloud-boss@myflameboss.com. Even if the e-mail you send doesn't get through (for whatever reason), the act of sending it does the job of putting the address into your "People I Know" list--and that's what counts. If you're using an earlier version of AOL, you'll need to set your Mail Controls instead. Here's how:

- Go to Keyword Mail Controls.
- Select the screen name Flame Boss are coming to.
- Click Customize Mail Controls For This Screen Name.

For AOL version 8.0: Select Allow email from all AOL members, email addresses and domains.

- Click Next until the Save button shows up at the bottom.
- Click Save

For AOL version 7.0: In the section for "exclusion and inclusion parameters", include the domain of the "From" address (jangomail.com).

Yahoo

- Open your Yahoo mailbox.
- Click Mail Options.
- Click Filters.

- Next, click Add Filter.
- In the top row, labeled From header, make sure contains is selected in the pull-down menu.
- Click in the text box next to that pull-down menu, then enter the address cloud-boss@myflameboss.com.
- At the bottom, where it says Move the message to, select Inbox from the pull-down menu.
- Click the Add Filter button again.

Hotmail

If you're using Hotmail, you can ensure that Flame Boss emails are delivered to your Inbox by adding the "From" address to your Safe List. Here's how:

- Log on and click the Mail tab to get into your mailbox.
- Click Options (it's over at the top right, next to Help).
- Click Junk e-Mail Protection.
- Select Safe List.
- In the space provided, enter the address cloud-boss@myflameboss.com.
- Click Add.
- When you see the address you entered in the Safe List box, click OK.

Alternatively, you can add the "From" address to your Contacts list:

- Open the most recent e-mail from Flame Boss.
- Click the Save Address button. (It's over to the right in the line of options just above the email.)
- Click OK.

Outlook 2003

- Open any e-mail from Flame Boss, then add the sender (cloud-boss@myflameboss.com) or the domain (myflameboss.com) to your Safe List.

Or...

- Add the address cloud-boss@myflameboss.com to Personal Contacts in your Outlook Address Book.

Or...

- Open any e-mail from Flame Boss, then select Mark as Not Junk.

Earthlink

If you're using Earthlink, you can make sure Flame Boss are delivered to your Inbox by adding the sending address to your Address Book. Here's how:

- Click on Address Book (it's over on the left, below your Folders).

- When your Address Book opens, click the Add button.
- On the Add Contact screen, find the Internet Information box.
- Enter the address cloud-boss@myflameboss.com into the top Email box.
- Click Save.

MSN

If you're using MSN version 9 for your e-mail, you can make sure Flame Boss emails are delivered to your Inbox by adding the sending address to your Safe List. Here's how:

- Click on Settings: E-mail | Junk e-mail (it's at the bottom left of the screen, just above Calendar).
- On the E-mail settings screen, click Junk E-Mail Guard.
- Select Safe List.
- In the space provided under "Add people to the safe list", enter the address cloud-boss@myflameboss.com.
- Click Add.

For older versions of MSN, you add our sending address to your Safe List like this:

- Click on E-mail settings (it's at the bottom left of the screen, just above Calendar).
- On the E-mail settings screen, click Junk Mail.
- Select Safe List.
- Click Add an item to this list.
- When the Add To Safe List box appears, enter the address cloud-boss@myflameboss.com.
- Click Add.

Verizon

If you're using Verizon for e-mail, you can ensure that Flame Boss emails are delivered to your Inbox by adding the "From" address to your Safe List. Here's how:

- Go to your Verizon Inbox.
- Click Options.
- Select the Block Senders tab (near the top of the screen).
- On the Block Senders screen, you'll see both a "Block Sender List" and a "Safe List". In the space where it says, "Enter e-mail address or sub domain to always accept even if the domain is blocked", enter the address cloud-boss@myflameboss.com.

Gmail

If you're using Google's Gmail for e-mail, you can ensure that Flame Boss emails are delivered to

your Inbox by either adding the sending address to your Contacts list or by marking any incorrectly filed e-mail as "Not Spam". Here's how:

- Open the latest issue of the e-mail you want to whitelist.
- Click the More Options link. It's on the title line of the e-mail, over on the right, next to the date. (If you see "Hide Options" instead, then you already have the extra options visible and can just skip this step.)
- When the extra options are visible (just below the subject line), click the Add sender to contacts list link.

Alternatively, you can just send an e-mail to cloud-boss@myflameboss.com, and that will add the address to your Contacts list automatically.

Even if the e-mail you send doesn't get through (for whatever reason), the act of sending it does the job of putting the address into your Contacts list--and that's what counts. If one of your Flame Boss emails has been filtered into the Spam folder, you can prevent that ever happening again:

- Click on the Spam link to open your Spam folder.
- Click on the wrongly filtered e-mail to open it.
- Click the Not Spam button at the top of the e-mail (right next to "Delete Forever").

Instructions regarding spamfilters

SpamCop

If you're using SpamCop to filter your incoming e-mail, you can exempt Cloud-boss@myflameboss.com from the filtering process by adding the "From" address to your Whitelist. Here's how:

- Open your browser and go to this page: www.spamcop.net.
- Log into your SpamCop account.
- Click on the Options icon in the toolbar.
- Under Mail Management (in the middle), click SpamCop Tools.
- Select Manage your personal whitelist.
- Near the bottom, where it reads "Click here to add to your whitelist", click on Click here.
- Enter the address cloud-boss@myflameboss.com in the first empty slot.
- Click Submit.

SpamAssassin

If you're using Spam Assassin to filter your incoming e-mail, you can exempt Cloud-boss@myflameboss.com from the filtering process by adding the "From" address to the Whitelist in your User Preferences.

Here's how:

- Search your hard drive for the spamassassin folder, then open it.
- In that folder should be a file named user prefs. Open it with a text editor (Notepad, for example). If there is no such file, you can create it. The detailed instructions are at http://spamassassin.taint.org/doc/Mail_SpamAssassin_Conf.html.
- Make a new (blank) line in the file. On that line, enter `whitelist_from`, followed by the address `cloud-boss@myflameboss.com`
- Save the file and close it.

Spamkiller

If you're using McAfee's Spamkiller to filter your incoming e-mail, you can exempt Flame Boss from the filtering process by adding the "From" address to your list of Friends. Here's

how:

- On the Spamkiller sidebar, click Friends.
- Click Add.
- Enter the address `cloud-boss@myflameboss.com`
- Click the OK button.

Mailblocks

If you're using Mailblocks to filter your incoming e-mail, you can exempt `cloud-boss@myflameboss.com` from the filtering process by adding the "From" address to your "Accept Mail From" list of addresses.

Here's how:

- In Mailblocks, click the Addresses tab.
- Select New.
- Enter the address `cloud-boss@myflameboss.com`.
- In the Receiving Options, select Accept Mail From This Address.
- In the Other Options, make sure Display in People Picker is not selected.
- Click Submit.
- Click OK.

MailShield

If you're using MailShield to filter your incoming e-mail, you can exempt `cloud-boss@myflameboss.com` from the filtering process by adding the "From" address to your list of Friends. Here's how:

- On the MailShield toolbar, click Friends.
- Click Add.

- Enter the address cloud-boss@myflameboss.com.
- Click the OK button.

MailWasher

If you're using MailWasher to filter your incoming e-mail, you can exempt valued e-mail from the filtering process by adding the address cloud-boss@myflameboss.com to your list of Friends. Here's how:

- In MailWasher, select Tools.
- Select Blacklist & Friends.
- On the right-hand side is the "Friends" list. Click the Friends Add button.
- Select Plain email address.
- Enter the address cloud-boss@myflameboss.com then click OK.
- Click OK again.

CleanMyMailbox

If you're using CleanMyMailbox to filter your incoming e-mail, you can exempt cloud-boss@myflameboss.com from the filtering process by adding our "From" address to your Whitelist. Here's how:

- Click the Whitelist button.
- Add to the list the address cloud-boss@myflameboss.com.
- Click the Submit List button.

Oddpost

If you're using Oddpost to filter your incoming e-mail, you can exempt cloud-boss@myflameboss.com from the filtering process by marking it as "Not Spam"--but only if it has been incorrectly identified as spam in the first place. Here's what to do:

- Find any e-mail from Flame Boss that's in your Probably Spam folder.
- Click on that e-mail to select it.
- Click the Move to Inbox and Mark as Not Spam button.

Spam Inspector

If you're using Spam Inspector to filter your incoming e-mail, you can exempt cloud-boss@myflameboss.com from the filtering process. Here's how:

- Open Outlook.
- On the Spam Inspector menu or toolbar, find and select Manage Friends List.
- In the Add a New Friend area, select E-mail.
- Enter the address cloud-boss@myflameboss.com.
- Click the >> (add) button.

- Click Close.

Spam Interceptor

If you're using Spam Interceptor to filter your incoming e-mail, you can exempt Flame Boss from the filtering process. by adding the address cloud-boss@myflameboss.com to your list of

Trusted senders. Here's how:

- Open Spam Interceptor and select Authentication Lists.
- Click Trusted.
- Enter the address cloud-boss@myflameboss.com.
- Click Add.

Spam Sleuth

If you're using Spam Sleuth to filter your incoming e-mail, you can exempt cloud-boss@myflameboss.com from the filtering process by adding the address cloud-boss@myflameboss.com to your list of Friends. Here's how:

- Open Spam Sleuth.
- From the File menu, select Configure.
- In the Friends category, make sure Active is selected.
- In the space provided for the list, make a new (blank) line and on it enter the address cloud-boss@myflameboss.com.
- Click OK.

SpamButcher

If you're using Spam Butcher to filter your incoming e-mail, you can exempt cloud-boss@myflameboss.com from the filtering process by adding the address cloud-boss@myflameboss.com to your Know Senders list.

Here's how:

- Open Spam Butcher and click the Configure button.
- Select the Known Senders tab.
- Under Known Good Senders and Recipients, click Add.
- Enter the address cloud-boss@myflameboss.com and click OK.
- Click OK.

Spameater

If you're using Spameater to filter your incoming e-mail, you can exempt cloud-boss@myflameboss.com from the filtering process by adding the address cloud-boss@myflameboss.com to your list of Approved

Senders. Here's how:

- On the Spameater sidebar, click Filters.
- Select the Approved Senders tab.
- Click Add Filter.
- In the Addressspace, enter the address cloud-boss@myflameboss.com.
- For Address Type, select Full Email Address.
- Click OK.

SpamNet

If you're using Cloudmark's SpamNet to filter your incoming e-mail, you can exempt Flame Boss from the filtering process by adding the address cloud-boss@myflameboss.com to your

Whitelist. Here's how:

- Open your Outlook Inbox.
- On the Cloudmark SpamNet toolbar, click Options.
- Click Advanced.
- Select the Whitelist tab.
- Click the Add button.
- Enter the address cloud-boss@myflameboss.com and click the OK button.
- Click OK again, then Yes, then OK one last time.

SpamPal

If you're using SpamPal to filter your incoming e-mail, you can exempt cloud-boss@myflameboss.com from the filtering process by adding the address cloud-boss@myflameboss.com to your Whitelist. Here's how:

- When SpamPal is running, find the SpamPal icon in your Windows system tray and right click on it.
- Select Add to Whitelist.
- Enter the address cloud-boss@myflameboss.com
- Click Add.

Others

Many popular e-mail programs, including older versions of Outlook, Outlook Express, Eudora, and Netscape Mail, don't provide a convenient way for you to white-list the contacts you want to receive e-mail from. If you're using this sort of e-mail system and you either aren't getting e-mail you value or want to make sure you continue to receive it in the future, you can do something about it.

Contact the customer service people or the postmaster at the company that provides your e-mail or Internet connection (your Internet Service Provider, ISP). Explain to them what that you are not getting emails from Flame Boss you are expecting. Ask them if they can white-list cloud-boss@myflameboss.com.

(Unfortunately, some e-mail systems don't allow whitelisting.) If they do white-list, they'll probably ask you for some information about the publisher. Here's what to tell them:

- Sending Address: If your ISP asks for the "sender" or "from" address, give them the address `cloud-boss@myflameboss.com`.

- Domain: If your ISP needs to know the domain Flame Boss is mailing from, try forwarding them one of our e-mails. Our domain is in the "header" of every e-mail. If that doesn't work, provide them `@myflameboss.com`

- IP Address: If your ISP asks for the sending IP address, try forwarding them one of our emails. The "originating IP" is in the "header" of every e-mail.